



# PRIME NEWS

May 2015



**Happy Nurse's Day!  
Happy Mother's Day!  
If you are both a Mom and Nurse.....  
Happy Mom and Nurse's Day—  
You just earned double stars!!**



## Change in QIO Contact

Following the QIO Program transition on August 1, 2014, Livanta has been conducting all Medicare quality review cases, appeals and complaints as the Beneficiary-Organization (BFCC-QIO). While Livanta handles questions about early discharge, skilled services that are ending and quality of care concerns, Mountain-Pacific Health continues to be the QIO that works directly with providers, community partners, and Medicare beneficiaries on quality and healthcare initiatives here in Hawaii and the US Pacific Territories. Note that the NOMNC form was changed in August to reflect the new QIO, Livanta. Appeals must be faxed and not mailed.

Calls to Livanta are triggered by patient requests/complaints. To assure a smooth discharge process, we plan our discharge on the day we start our care and continue to communicate our plans towards discharge.

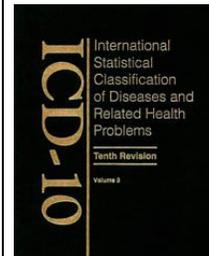
OASIS assessments are reviewed for timeliness, accuracy, especially for SOC and Discharges.

DOH has a list of patients with adverse events related to discharges and is reviewed with clinicians during the onsite survey visit. That means anytime.....

## Million Hearts Campaign

Last week, Mark and Mary from Mountain Pacific Health, came to Prime Care to show Cindy and Beth how to extract patient data to audit BP and ASA management on PCSH patients. Charts will be audited as part of the campaign to reduce heart disease, a CMS initiative.

## ICD-10 on October, 2015



With the transition to ICD-10, physicians and healthcare organizations will have the potential to enhance care and treatment of today's most pressing health concerns. The codes used in ICD-10 are far more extensive than the current ICD-9-CM codes. This expansion and greater degree of granularity results in better diagnostic data and will more accurately identify patients with a condition that could not be identified using ICD-9. Emma, Cindy and Jim S have attended workshops on the various changes that may impact homehealth. Accuracy in using the appropriate code is important for reimbursement. Stay tuned for updates.....



## Aloha, Lynn Sialana

On October 6, we had a gluten-free aloha party for Lynn, who took a job with the VA as full time Occupational Therapist. Boo hoo.... we sent our best wishes and mahalos for providing OT for our patients. Lynn also worked with the State's Fall Prevention Program, representing PCSH. We will be missed. So far, Gina remains as our sole OT. Thank you, Gina! 3 year old Alana is her top priority right now.

## PCSH Website Under Construction

James revamped the PCSH website and Beth is helping with the "fillers." Check out our website: [www.primecarehawaii.com](http://www.primecarehawaii.com)